

**GENERIC ELECTIVE II  
(FOR ALL FACULTIES)**

**BC 602: WATER RESOURCES MANAGEMENT**

Paper: BC602

PPW: 2 Hrs

Max. Marks: 40+10

Exam Duration: 1½ hrs

**UNIT-I**

1. Importance of Natural Resources – Different Types and Resources
2. Significance of Water Resources and their uses
3. Conservation of water and recycling of the water – Global distribution of water
4. Water shed programmes and their management
5. Storing the rain water in tanks and recharging ground water

**Unit-II**

6. Rain water harvesting in rural areas (*chekdam, trenches* etc.,)
7. Overuse of surface and ground water and control measures.
8. Aims, objectives and implementation of *Mission Bhagiratha* (Telangana Government Drinking water programme)
9. Aims, objectives and implementation of *Mission Kakatiya* (Telangana Government minor irrigation programme)
10. Issues and challenges in Water Resources Management

**SKILL ENHANCEMENT COURSE: IV**  
**BCO601: REGULATIONS OF INSURANCE BUSINESS**

Paper: BC601  
PPW: 2 Hrs

Max. Marks: 40+10  
Exam Duration: 1½ hrs

Objective: To equip the students with the knowledge regarding Insurance Business Regulations

**UNIT I: INSURANCE LEGISLATION IN INDIA:**

History of life and non-life insurance legislation—nationalization—insurance reforms—insurance business Act, 1972—IRDA and its functions including licensing functions—Web aggregators—regulation for intermediaries—CCS-SPV-PoS-insurance repositories-TPAs—Role and duties of surveyors—Origin and development of micro-insurance—regulation of ULIPs—pension schemes—money laundering—KYC—methods of receipt of premium—Exchange control regulations relating to General and Life Insurance—IRDA Health Insurance Regulations, 2016—Health plus life combi products.

**UNIT II: POLICY HOLDERS RIGHTS OF ASSIGNMENT, NOMINATION AND TRANSFER:**

Assignment and transfer of insurance policies—provisions related to nomination—repudiation—Fraud—protection of policyholder interest—stages in insurance policy-presale stage-post sale stage-free look period—grievance redressal—claim settlement—key feature document—dispute resolution mechanism—insurance ombudsman—solvency margin and investments—international trends in insurance regulation.

**SUGGESTED READINGS :**

1. Regulation of Insurance Business – Insurance Institute of India
2. Regulation of Insurance Business – D.S. Vittal, HPH
3. Regulation of Insurance Business: Dr. V. Padmavathi, PBP
4. Risk Management : A Publication of the Insurance Institute of India
5. Insurance Theory and Practice: Tripathi PHI
6. Life and Health Insurance: Black, JR KENNETH & Harold Skipper, Pearson
7. Risk Management and Insurance : Trieschman ,Gustavson and Hoyt
8. South Western College Publishing Cincinnati, Ohio.
9. Insurance Management – S.C. Sahoo & S.C. Das-HPH.



## BBA - III Year VI Semester

Syllabus 2018 – 2019

### TOTAL QUALITY MANAGEMENT - 502

#### UNIT – I :INTRODUCTION :

The concept of Quality. Quality Dimensions. Evolution of Total Quality Management, Historical perspectives of TQM – Deming, Juran, Crosby and Taguchi's Contributions. Product and Service Quality, Inspection, Statistical Quality Control, Quality Assurance, Conventional Quality Management versus TQM - Customer and supplier focus in TQM. Benefits and Costs of TQM.

#### UNIT – II :TOOLS AND TECHNIQUES OF TQM :

Statistical Tools - Check Sheets, Histograms, Scatter Diagrams, Pareto's Chart, Regression Analysis & Control Charts. Cause and Effect Diagrams, The Five Why's, Five S's, Kaizen, JIT, Quality Circles, Gantt Chart and Balanced Score Card. Dimensions of Service Quality. An overview of TQM in Service Organisations.

#### SUGGESTED BOOKS :

1. Sunil Sharma, "Total Engineering Quality Management", 2003, Macmillan India Ltd.
2. Ron Basu, "Implementing Quality: A Practical Guide to Tools and Techniques", 2016, THOMPSON.
3. Kanishka Bedi, "Quality Management", Oxford University Press.
4. Mukherjee, PN, "Total Quality Management", 2007, PHI.
5. R. P. Mohanty & R. R. Lakhe, "TQM in the Service Sector", Jaico Books. 2016

  
CHAIRMAN, BOS  
Faculty of Business Management  
Satavahana University, Karimnagar-505 001 (MS)

15

**SATAVAHANA UNIVERSITY**  
**SKILL ENHANCEMENT COURSE IV**  
**FOR ALL ARTS COURSES**  
**SEMESTER VI ( UNDER CBCS )**  
**SOFT SKILLS**

CREDITS:2

**Unit I: Personality Development:** Personality Development: Meaning- Characteristics – Determinants – Ingredients of pleasing personality. Learning: Meaning – Characteristics – Significance – Principles of learning. Self esteem: Meaning – Characteristics – Significance – Building self esteem.

**Unit II: Self Management:** Attitude Development: Meaning – Characteristics – Significance – Building Positive Attitude. Achievement Motivation: Meaning – Characteristics – Significance – Goal setting for achievement – Strategies of achievement motivation. Emotional Intelligence: Meaning – Characteristics – Significance – Strategies of developing emotional intelligence: Fear, Anger and Anxiety.

**Suggested Readings:**

1. Sarma V S Veluri & Muralidhar D., Personal Empowerment: LOTUS Series - Interactive Learning, CAMFL Limited, 2017.
2. Sarma V S Veluri and Others., Jeevan nipunyalu: LOTUS Series, (Telugu), CAMEL Limited, 2017.
3. K Alex, Soft Skills, S. Chand & Company, 2013
4. Narula, S S., Personality Development & Communication Skills, Taxman Publications Pvt. Ltd. New Delhi.
5. Arora, A., Communication Skills and Personality Development, Kalyani Publishers, Ludhiana, 2015.

**SATAVHANA UNJIVERSITY**  
**SEMESTER VI (UNDER CBCS)**  
**SKILL ENHANCEMEMNT COURSE IV**  
**(FOR FACULTY OF SCIENCES )**  
**QUANTITATIVE APTITUDE TEST**

Credits: 2

Theory: 2 hours/week Marks - 40

**Unit – I ARITHMETICAL ABILITY**

- 1.1 Arithmetical Ability: Ratio & Proportion
- 1.2 Arithmetical Ability: Time & Work, Time & Distance
- 1.3 Arithmetical Ability: Simple Interest, Compound Interest
- 1.4 Arithmetical Ability: Stocks & Shares

**Unit – II DATA INTERPRETATION**

- 2.1 Data Interpretation: Tabulation
- 2.2 Data Interpretation: Bar Graphs
- 2.3 Data Interpretation: Pie Charts
- 2.4 Data Interpretation: Line Graphs

Text Book: Quantitative Aptitude by Dr. R.S.Aggarwal